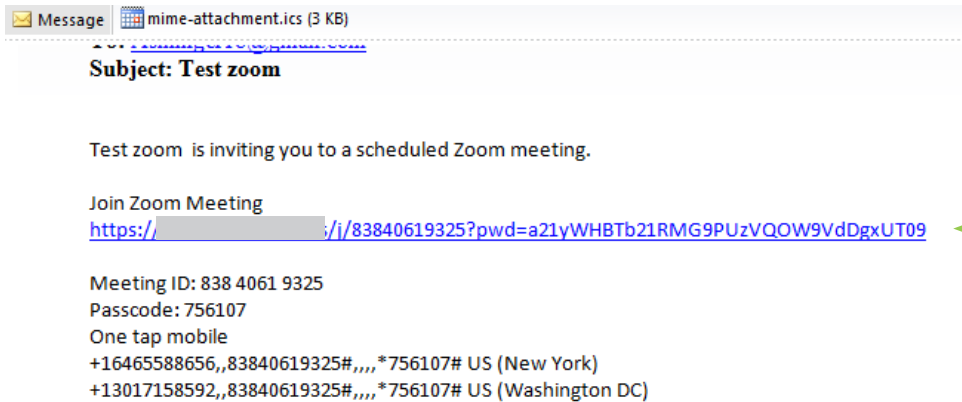


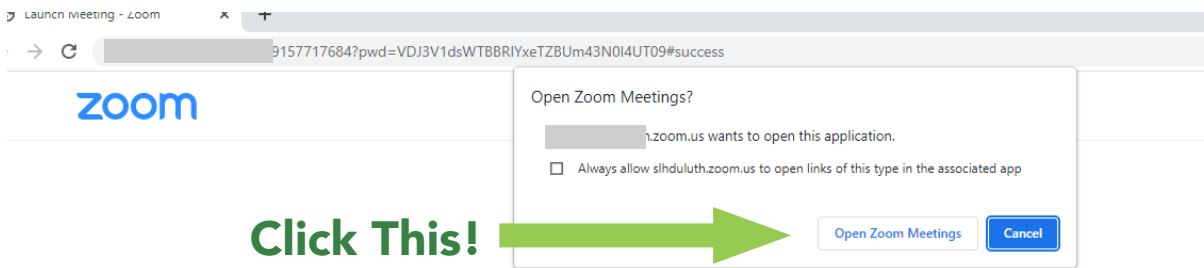
# Zoom: Login for Computer, Tips, Tricks, & Troubleshooting

**Step 1:** When opening your email you will see a zoom link as shown below.



 **Click This!**

**Step 2:** Once you have clicked on the link a new window will open. Click on the "open zoom meetings" button to begin.



**Click This!**

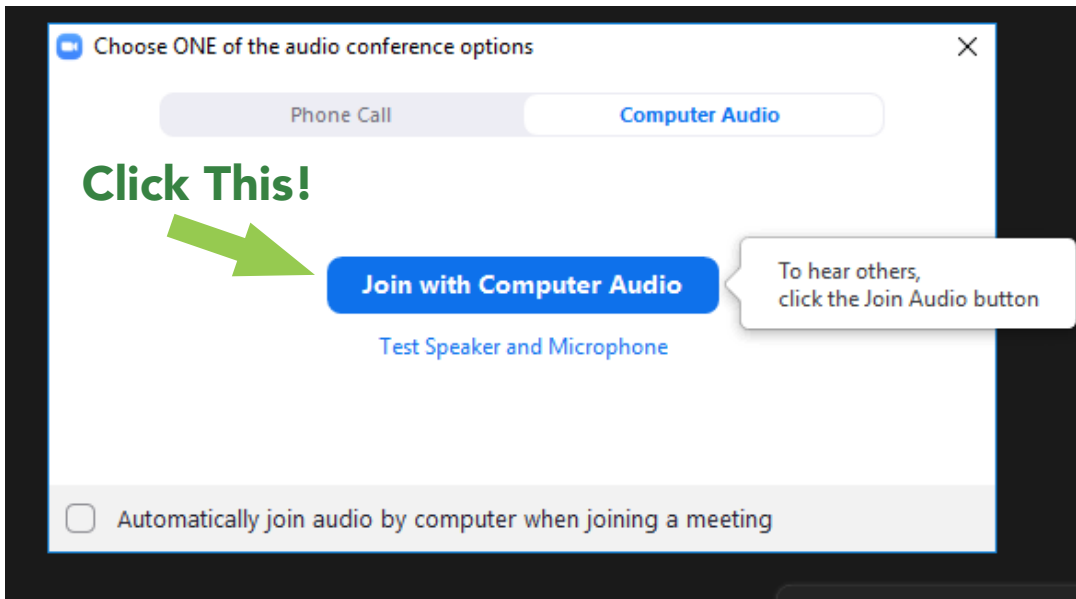
Click **Open Zoom Meetings** on the dialog shown by your browser

If you don't see a dialog, click **Launch Meeting** below

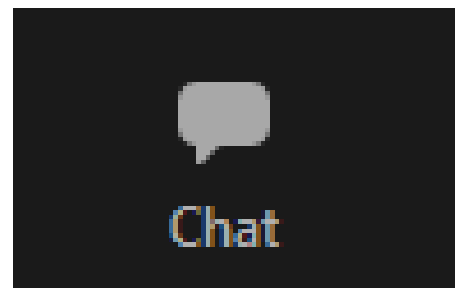
By clicking "Launch Meeting", you agree to our [Terms of Service](#) and [Privacy Statement](#)

[Launch Meeting](#)

**Step 3:** Click **“Join with Computer Audio”** to begin audio call.



**Step 4:** In the bottom left hand corner of your screen you will find the button pictured below. Click this to start video. The red line will disappear to indicate video has started and you will see yourself on the screen.

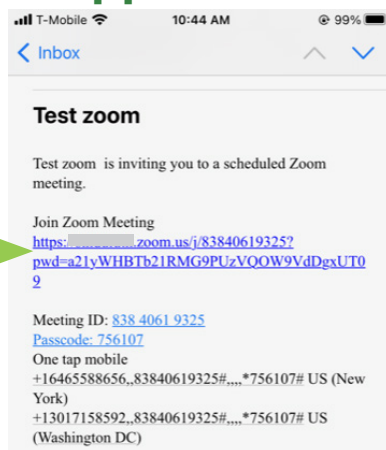


**Additional Information:** On the bottom bar of the screen will be a chat feature as pictured below. If you should have difficulties with audio this feature can be used to communicate to providers to determine how to proceed.

# Zoom: Login For Phones (Apple & Android)

**Step 1:** Click on the link in your email or text inbox. The link will be sent from your provider's clinic.

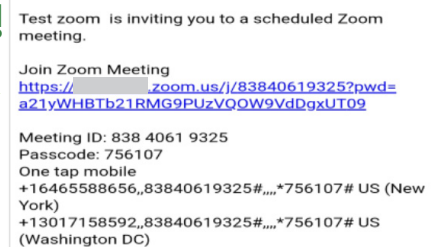
## Apple IOS



Click This!

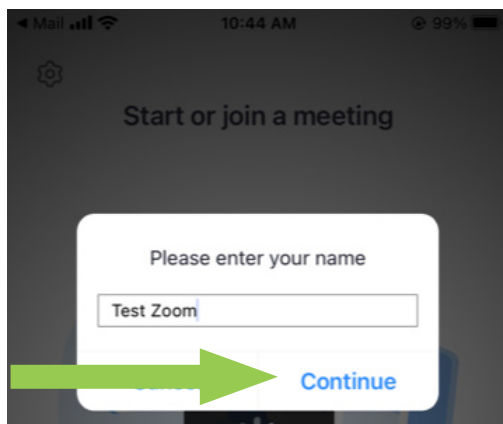
## Android

Click This!



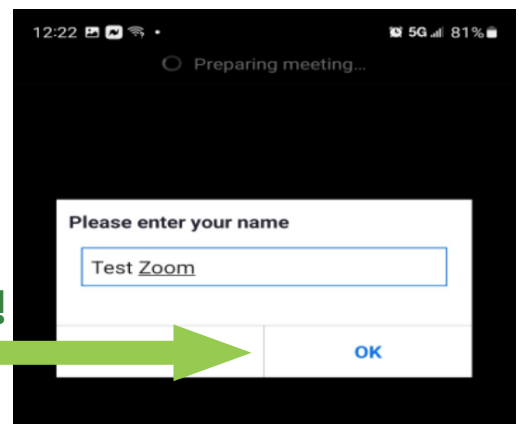
**Step 2:** The link will direct you to the Zoom app (Note: If you do not have the app it may ask you to download it) You will then need to enter your first and last name. Then click **Continue/OK**.

## Apple IOS



Click This!

## Android

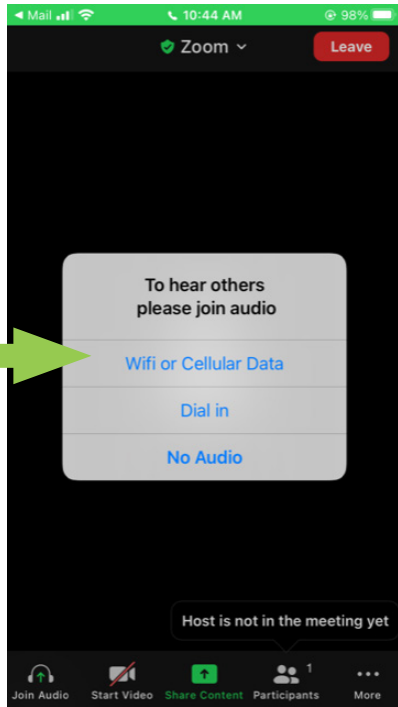


Click This!

**Step 3:** Join the audio by using your wifi or cellular data. If you choose the "Dial in" option you will select a number from the list and click dial in the proceeding pop up. The phone number will then give you instruction on your next steps.

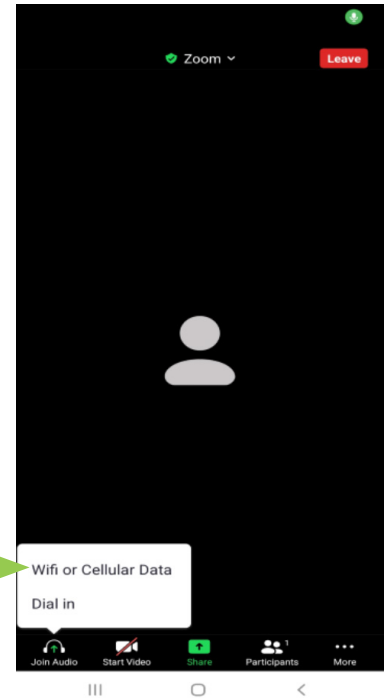
### Apple IOS

Click This!



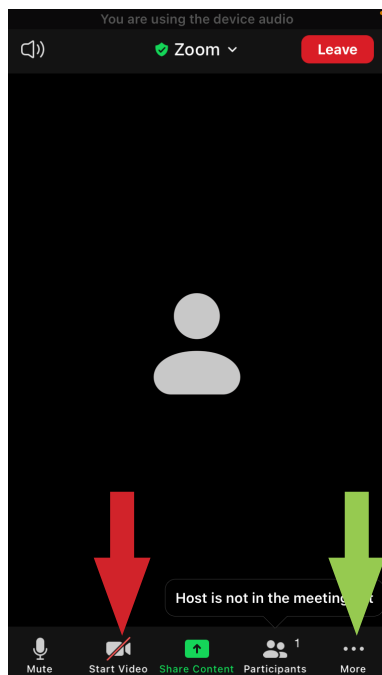
### Android

Click This!

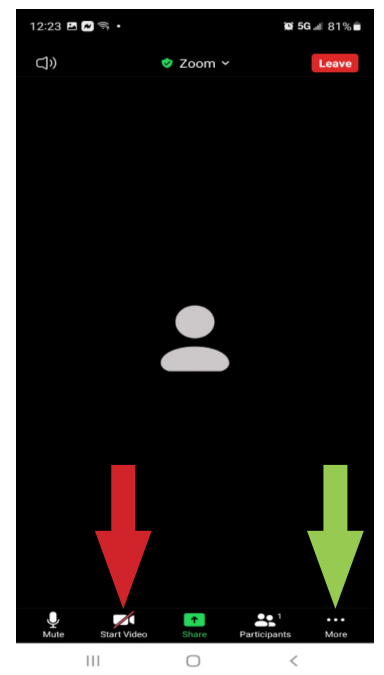


**Step 4:** Start your video by selecting the video button, shown by the red arrow, in the bottom left corner of your screen. The red line will disappear and your video will begin. For additional options you may click the three dots icon shown the green arrow.

### Apple IOS

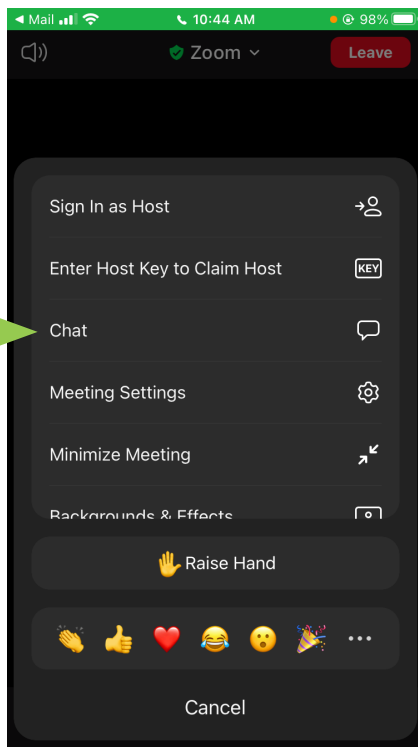


### Android



**Step 5:** If you need assistance with audio after hitting the three dots in the prior step, you can access the chat feature to communicate with your Provider.

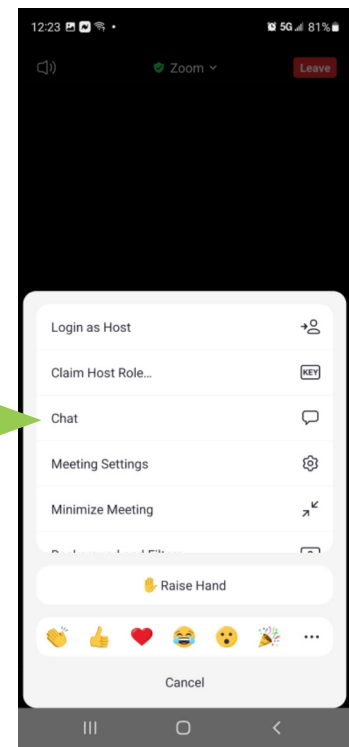
## Apple IOS



Click This!



## Android



Click This!



## Zoom Support Information:

- General Support Link: <https://support.us/hc/en-us>
- Audio and Video Help: <https://support.zoom.us/hc/en-us/categories/20113766>
- Zoom Learning Center: <https://learning.zoom.us/learn>
- Before the Meeting Zoom Video Link: [https://learning.zoom.us/learn/public/learning\\_plan/view/3/before-the-meeting](https://learning.zoom.us/learn/public/learning_plan/view/3/before-the-meeting)

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