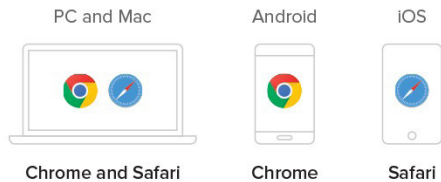
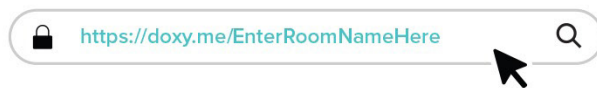


5 Steps to Check In for Your Video Visit

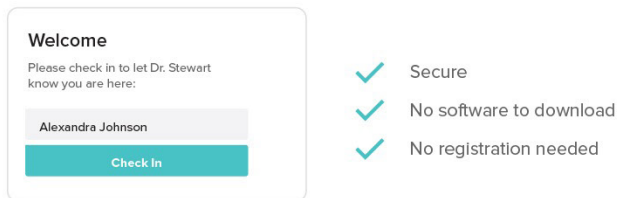
1 Select Device
Use a computer or device with a camera and microphone.



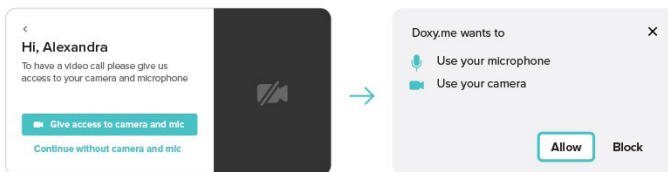
2 Go to Provider's Room
Enter your provider's doxy.me room web address into the browser.



3 Check In
Type in your name and click **Check In**.



4 Enable Webcam and Microphone
Allow your browser to use your webcam and microphone.



 Doxy.me is encrypted and HIPAA compliant

5 You're In!
Wait for your provider to start the call.

Tips for a Great Call

- Restart your device before your visit.
- Connect to the internet with an Ethernet cable or strong WiFi signal.
- Ensure your browser is updated to the most recent version.
- If possible, use a newer device and make sure it is fully charged.
- Try disconnecting other devices from the WiFi you're using.
- Click **Pre-call Test** in the waiting room to make sure your system is ready for the call.

Need Help?

If you need more assistance, don't hesitate to contact us!

Call
(844) 436-9963

Send a message
support@doxy.me

Doxy. Me: Tips, Tricks, & Troubleshooting

Connecting to your Provider

To meet with your provider on doxy.me, you will need to obtain the URL/link, sent by your provider.

The provider link will look something like this:

<https://doxy.me/RoomName>

or

<https://StLukes.doxy.me/RoomName>

Your provider will send this to you through Email or text message. A quick way to find your provider's doxy.me link is to search "doxy.me" in your email and text messages. If you do not have your provider's link, you must contact your provider directly by calling your clinic.

Tips for a successful call

- Restart your device before your visit.
- Connect to the internet with an Ethernet cable or strong WiFi.
- Keep your browser updated.
- Keep your device fully charged.
- Disconnect other devices from WiFi while you are using Doxy.me.
- Click Pre-call Test in the waiting room to confirm your device is connected to the call.

For more assistance:

- For more information: <http://help.doxy.me>
- Call Doxy.me at 844-436-9963
- Email: support@doxy.me
- Call your provider's main clinic line

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